QUALITY ASSURANCE AND RISK MANAGEMENT

CDR Paul Villaire, CNAP Force Nurse

V1

Disclosure Statement

CDR Paul Villaire, NC, USN and all others involved in the planning, development and presentation of this CME activity provide the following Disclosure information:

"Nothing to disclose“

U.S. Naval Aeromedical Conference
14-17 JAN 2013

Agenda

- Review CVN QA Program
- Organization and Responsibility
- Medical Record Review
- QA Report Helpful Hints
- Occurrence Screens
- QA Report Sample

QUALITY ASSURANCE AND RISK MANAGEMENT

- Objectives
  - Identify education and training requirements for staff and patients.
  - Share initiatives and lessons learned across the TYCOM.
  - Conduct ongoing Patient Satisfaction Surveys.

Reviewers

- Force Surgeon
- Force Nurse
- Force Medical Admin Officer
- Force Environmental Health Officer
- Force Corpsman
- Supply Corpsman/Contractor

Organization and Responsibility

- Commander Naval Air Forces (CNAF) Force Surgeon:
  - Responsible for implementing, maintaining and monitoring the COMNAVAIRFOR QA Program.
  - Establish policy for the Medical Department’**s** Quality Assurance Programs aboard COMNAVAIRFOR CVNs.

Organization

- CNAF Force Surgeon
  - Ensure Chair assigned for Naval Aviation Enterprise Executive Committee of the Medical Staff (ECOMS) comprised of CNAP/CNAL/NAVAIR/CNAFR senior medical and dental officers and other SME.

- CNAL Force Surgeon
  - Will serve on the US Fleet Forces ECOMS consisting of all senior medical and dental officers for all TYCOMS in Norfolk area.

Organization and Responsibility

- Force Surgeon duties:

- Conduct assist visits and Medical Readiness inspections to monitor QA Program.

- Review monthly CVN QA reports, weekly deployed CVN SITREPS, and routine correspondence such as Preventive Medicine reports.

Organization and Responsibility

- CVN Commanding Officers:
  - Ultimately responsible for Ship's Medical QA Program.
  - Shall ensure the QA Program supports TYCOM requirements.

Organization and Responsibility

- Senior Medical Officers (SMO):
  - Ensure overall QA program implementation.
  - Establish a QA Committee, ensure monthly meetings are conducted.
  - Appoint in writing a Quality Assurance Coordinator (QAC), Quality Assurance Physician Advisor (QAPA) and a Patient Contact Representative.
  - Establish QA Committee to lead medical department QA activities.

Organization and Responsibility

- Quality Assurance Coordinator (QAC):
  - Collects data to complete Monthly report and submits through CoC.
  - Submits QA report electronically to TYCOM by the 15th of month following period of report.
  - Signed hard copy due to TYCOM by 30th of month (Fax, electronic, mail).
  - Coordinates review of medical records. Assists QAPA in assigning designated number of records to review.
  - Coordinates distribution of Patient Satisfaction Surveys.

Organization and Responsibility

- Quality Assurance Physician Advisor (QAPA):
  - Principal advisor to SMO on health care QA matters.
  - Assist QAC in data collection.
  - Conducts review of provider charts.
  - Reviews and endorses monthly report.

Organization and Responsibility

- Patient Contact Representative (PCR):
  - Routinely solicit feedback from patients utilizing written survey in Appendix X.
  - Utilize other means such as focused interviews, informal conversations as deemed appropriate to collect information on patient satisfaction.
  - Participate in monthly QA committee meeting and ensure patient satisfaction results are provided in meeting minutes to TYCOM.

Medical Record Review

- Inpatient:
  - Maintained IAW MANMED Chapter 16.
  - 100% record review must be completed.
  - Review for legibility and adequacy as a medico-legal document.
  - Entries must include name, rank, corps and service PRINTED or STAMPED BELOW SIGNATURE.
  - Utilize record review forms in Appendix Y, CNAF (6000.1A).
  - May be completed by Ship's Nurse.

Medical Record Review

- Outpatient:
  - Maintained IAW MANMED Chapter 16.
  - 10% record review must be completed on all new patient visits for the month per provider.
  - Utilize record review forms in Appendix Z of CNAF 6000.1A.
  - Review of records for Physical Therapist and Psychologist may be done via peer review at local MTF when in port. The SMO will conduct reviews at sea.

QA Report Helpful Hints

- TYCOM feedback submitted to CVN SMO and QAC at minimum by Force Nurse.
- Review and address all TYCOM feedback/concerns on the next month's report.
- Utilize Opportunity Summary List as a guide to address problematic areas (BMR, MAV/MRI discrepancies--) and/or upcoming events (MAV/MRI preparation; work-ups, deployment, etc.).

Variance Investigation and Reporting Procedures

- Quality Assurance Variance (QAV) or Occurrence Screen:
  - Medication Errors
  - Needle sticks
  - Death
  - Post-surgical complications (ex: unexpected return to surgery, post op infection).
  - Unexpected outcome to a procedure.
  - Near misses
  - Repair or supply problems

Variance Investigation and Reporting Procedures

- Upon notification of event, QAC will ensure a QAV is generated outlining details of incident.
  - QAC- Review the QAV and provide initial comments related to incident. Forward to QAPA.
  - QAPA - comment on variance and assign a category to the incident. Forward to SMO.
  - SMO- review, comment, and give recommendation.
  - QA Committee- discuss case, formulate recommended actions to be taken, with all remedial actions included into monthly QA report to the TYCOM

Appendix AA
Occurrence Screen

MEDICAL DEPARTMENT
USS NEVER SAIL (CVN XX)
•OCCURRENCE SCREEN

INSTRUCTIONS: THIS FORM IS TO BE USED WHENEVER ANY STAFF PERSONNEL NOTE AN OCCURRENCE DESCRIBED BELOW. ONLY ONE FORM IS TO BE COMPLETED FOR EACH INCIDENT NOTED. COMPLETE THIS DOCUMENT AND FORWARD IT TO THE QUALITY ASSURANCE COORDINATOR. THIS DOCUMENT IS PRODUCED AS A PORTION OF THE BUMED QA PROGRAM. INFORMATION HEREIN IS CONFIDENTIAL AND PRIVILEGED UNDER THE PROVISIONS OF TITLE 10, UNITED STATES CODE 1102 (1986).

TYPE OF VARIANCE: (Check ONE)

_____ 1. Deaths
_____2. Cardiac/Respiratory Arrest
_____3. Attempted Suicide
_____4. Misdiagnoses
_____5. Complications from treatments or procedures
_____6. NAMI "pink slips"
_____7. Postoperative wound infections
_____8. Errors in medications, transfusions, IVs, treatments or procedures
_____9. Inappropriate treatments or procedures
_____10. Adverse drug reactions
_____11. Patient injury
_____12. Inadequate follow-up
_____13. Ward readmission within 15 days or unplanned admission after outpatient visit
_____14. Needle stick Injury
_____15. Other_____

PATIENT NAME: SSN: STATUS: DEPARTMENT/DIVISION: AGE: CONTACT PHONE #: INPATIENT: ____ OUTPATIENT: ____

QUALITY OF CARE INVESTIGATION

- SECTION I: QUALITY OF CARE INVESTIGATION (TO BE COMPLETED BY QAC)
- DATE OF OCCURRENCE:
- TIME OF OCCURRENCE:
- EXACT LOCATION OF EVENT:
- PATIENT DIAGNOSIS:
- PROVIDER:
- DESCRIPTION OF EVENT:

- Recommendation: _____

- QUALITY ASSURANCE COORDINATOR:
  _____

- SECTION II: PROFESSIONAL REVIEW (TO BE COMPLETED BY QAPA)
- COMMENTS:
- CATEGORY RECOMMENDED: I II III IV NCE E
- QUALITY ASSURANCE PHYSICIAN ADVISOR: _____

(i.e. needle stick, med error, etc.)

Investigation initiated by QAC

Review by QA Physician Advisor

Review by SMO

Review by QA committee

Report forwarded to TYCOM

Review by Virtual ECOMS

Opportunity Summary List (OSL) Example

Number	Date	Description	Action Officer	Follow-up Date	Resolution Date	Comments
#001	5 Jan 08	SAMS Database Problems	LT XXXXXX	5 Feb 08		Assistance provided by SPAWAR to correct data base problems. Immunization and AMAMS entries progressing . Commenced SAMS training for medical personnel.
#002	5 Jan 08	Walking Blood Bank enrollment 145 people	LCDR XXXXX/ HM1 XXXXX	5 Feb 08		Walking Blood Bank <10% of Ship's Company. A blood drive has been coordinated with NMCSD/NMCP on 20 Jan. The goal is to meet the 10% minimum by mid April.

Tab 1 – QA Meeting

QUALITY ASSURANCE COMMITTEE MEETING ATTENDANCE ROSTER												
KEY: P- PRESENT E- EXCUSED A- ABSENT L- LEAVE T- TAD												
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
	12	12	12	12	12	12	12	12	12	12	12	12
SMO	P	P	P	P	P	P	P	P	P	P	P	P
SURGEON	E	T	T	P	P	P	P	P	P	P	P	T
NURSE: QAC	P	P	P	P	P	P	P	P	P	P	P	P
PA	P	P	P	P	P	P	P	P	P	P	P	L
MAO	P	P	P	P	P	P	P	P	E	P	P	P
PT	T	P	T	P	P	P	P	P	P	P	P	P
CP	P	L	E	P	P	P	P	P	P	P	P	P
RHO	P	P	P	P	P	P	P	P	P	P	P	P
FP: QAPA	P	P	L	P	P	P	P	P	P	P	P	P
LCPO	P	P	P	P	P	P	P	P	P	P	P	E
IDC/Training	T	T	T	P	P	P	P	P	E	P	T	E
IDC/Training	P	E	L	P	P	P	P	P	P	P	P	P
MED LCPO	P	P	P	P	P	P	P	P	P	P	P	P
BMET	P	P	P	P	P	P	P	P	P	P	E	L
PMT LCPO	P	T	P	P	P	P	P	P	P	P	E	L

Tab 2- Opportunity Summary List

NUMBER	DATE	DESCRIPTION	ACTION OFFICER	FOLLOW-UP DATE	RESOLUTION DATE	Comments
1	18-Nov-12	Customer Service Initiative	LCDR	1-Feb-13		Due to the gradual decrease in customer satisfaction the medical staff will participate in customer service training aimed at improving staff/patient interaction, sensitivity training, and clinic process improvement . Expected outcome: Increase in completely and partially satisfied patients by 5 percent over next 3 months.
3	12-Dec-12	Women's health exams show <90%	LT/LT/HM2	1-Jan-13		PAP smears and Wellness Exams being conducted while near MTF facility. Distributing monthly Dinq lists to DH, Rebuilding current tracking system for WWE and Pap smears to accurately determine medical readiness.
4	12-Dec-12	Audiogram re-testing from failures	HMC/HM2	1-Jan-13		Audiogram software updated, continue to have Right ear only failures . Plan to have Audiogologist and sound booth tech perform software check and update equipment during SRA period.

Tab 3 – Med Volume 1

MONTH/YEAR:	Sep-12	Oct-12	Nov-12	COMMENTS
PATIENT VISITS				
Sick Call	344	334	325	
Other Acute Care / Appointments	502	349	470	
Physical Exams	811	499	503	
Birth Month Recall	876	838	1110	Restarted BMR and Shot-ex workshop
Preventive Medicine	91	110	150	
Physical Therapy	188	138	145	
Psychology	178	40	52	Units changed to one hour increments from SEP 12 on; 26 patient meetings; 9 emergencies.
General Surgery	11	16	6	
SARP	133	205	74	Screening backlog resolved. Very few new cases while underway
TOTAL OUTPATIENT VISITS	3134	2529	2835	
PHYSICAL EXAMS				
Flight PE	8	8	7	
Annual PHA	271	273	310	
Separation/Retirement	39	17	16	
Flight Deck Screen	241	142	107	
Radiation Health	12	13	12	
Other	240	46	51	
SURGICAL PROCEDURES				
Minor Surgical Procedures	15	30	12	
Outpatient	1	2	0	
Inpatient	0	1	0	
Surgical Procedures at local MTF	0	0	0	
INPATIENT SERVICES				
Admissions	2	2	1	
Total Inpatient Days	5	2	1	
Average Inpatient Days	2.50	1.00	1.00	
Med Hold Admissions	0	0	0	
CVN Underway Time				
Number of days underway	30	31	20	
Ship Status	Deployed	Deployed	Deployed	

Tab 4 – Med Volume 2

MONTH/YEAR:	Sep-12	Oct-12	Nov-12	COMMENTS
[redacted]				
X-ray Exposures	179	200	151	
# of Technically Unsat Films	0	0	0	
Technically UNSAT Rate	**0.00%**	**0.00%**	0.00%	
Lab Procedures	4053	3145	4479	
Pathology Specimens	5	0	29	
Pharmacy Prescriptions	1652	1856	1764	
Over the Counter Medications	1009	1405	1051	
Optical Fabrications	98	64	24	
[redacted]				
Annual	378	239	261	
Follow-up/Re-test	101	51	47	
Referrals to audiologist	0	0	0	
[redacted]				
Medical Screening	88	136	73	
Civilian Billings	0	0	0	
Other Limited Services	0	0	0	
MEDICAL EVACUATIONS				
Incoming	8	5	0	
Outgoing	19	9	4	
[redacted]				
Number of Consults	11	3	19	
Consults Pending	3	0	11	Increase due to return to home port
Personnel Lost to Medical Board	0	0	0	
Accident/Injury Reports	40	21	34	
[redacted]				
Positive HCGs	2	3	3	
Female Crew Size	678	708	710	
Pregnancy Incidence Rate	**0.29%**	**0.42%**	0.42%	

Tab 4 – Med Volume 2

MONTH/YEAR:	Sep-12	Oct-12	Nov-12	COMMENTS
[redacted]				
X-ray Exposures	179	200	151	
# of Technically Unsat Films	0	0	0	
Technically UNSAT Rate	**0.00%**	**0.00%**	0.00%	
Lab Procedures	4053	3145	4479	
Pathology Specimens	5	0	29	
Pharmacy Prescriptions	1652	1856	1764	
Over the Counter Medications	1009	1405	1051	
Optical Fabrications	98	64	24	
[redacted]				
Annual	378	239	261	
Follow-up/Re-test	101	51	47	
Referrals to audiologist	0	0	0	
[redacted]				
Medical Screening	88	136	73	
Civilian Billings	0	0	0	
Other Limited Services	0	0	0	
MEDICAL EVACUATIONS				
Incoming	8	5	0	
Outgoing	19	9	4	
[redacted]				
Number of Consults	11	3	19	
Consults Pending	3	0	11	Increase due to return to home port
Personnel Lost to Medical Board	0	0	0	
Accident/Injury Reports	40	21	34	
[redacted]				
Positive HCGs	2	3	3	
Female Crew Size	678	708	710	
Pregnancy Incidence Rate	**0.29%**	**0.42%**	0.42%	

Tab 5 – Med Volume 3

MONTH/YEAR:	Sep-12	Oct-12	Nov-12	COMMENTS
SARP				
Screened	38	15	18	
IMPACT	84	0	45	
Level I (Outpatient)	0	170	0	
Level II (Intensive Outpatient)	0	0	0	
Continued Care Support Group	18	18	10	
Other	3	2	1	
WALKING BLOOD BANK				
Number Enrolled in Program	324	315	483	Increased enrollment following at sea blood drive NOV 13
MEDICAL DRILLS & RESPONSES				
Actual Medical Responses	7	16	2	Decrease reflecting resolution of OCT VGE outbreak
Medical Response Team Drills	6	4	9	Inport Emergency Team Drills
Mass Casualty Drills	0	2	0	
Other Drills	12	7	2	GQ
CONTROLLED SUBSTANCES INVENTORY				
Quarterly Inventory Completed	20-Jul-12	19-Oct-12	19-Oct-12	
SEMI-ANNUAL HEALTH RECORD INVENTORY				

Tab 6 – Prev Med 1

MONTH/YEAR:	Sep-12	Oct-12	Nov-12	COMMENTS
MEDICAL & DENTAL PERSONNEL				
Hepatitis A	100.0%	100.0%	100.0%	
Hepatitis B	100.0%	100.0%	100.0%	
HIV	100.0%	100.0%	100.0%	
MMR	100.0%	100.0%	100.0%	
PPD	100.0%	100.0%	100.0%	
# OF MED/DENT PERSONNEL	62	62	62	
CREW READINESS				
Hepatitis A	99.5%	99.0%	98.0%	
Hepatitis B	99.9%	99.7%	99.5%	
Twinrix	98.8%	98.6%	98.4%	
MMR	98.6%	98.6%	98.6%	
Tetanus	99.7%	99.3%	99.3%	
Yellow Fever	98.8%	99.1%	99.3%	
Typhoid	97.1%	96.6%	97.3%	
Anthrax	96.6%	96.4%	96.8%	
Smallpox	24.0%	24.0%	24.0%	SVP suspended per C7F OP 501 annex Q
PPD/Converter Screen	97.3%	97.3%	97.3%	
Influenza	100.0%	96.1%	95.8%	
DNA	99.4%	99.1%	99.1%	
HIV	99.1%	98.4%	98.6%	
Annual PHA	97.5%	94.3%	95.3%	
Reference Audiogram	98.0%	98.0%	98.0%	
Women’s Health Exam	84.0%	84.0%	86.0%	Pap smears restarted due to proximity of MTF lab.
OVERALL MEDICAL READINESS	**97.4%**	**96.7%**	**96.9%**	
TOTAL CREW SIZE	3144	3151	3230	

Tab 7 – Prev Med 2

MONTH/YEAR:	Sep-12	Oct-12	Nov-12	COMMENTS
SEXUALLY TRANSMITTED DISEASES				
Gonorrhea	0	0	0	
NGU	0	0	0	
Chlamydia	2	1	1	
Syphilis	0	0	0	
Other	0	0	1	1 HSV 2
STD Incidence Rate	0.064%	0.032%	0.062%	
TUBERCULOSIS CONTROL PROGRAM				
New Reactors Identified	0	0	0	
Old & New Reactors Onboard	213	209	212	
# on INH Therapy	9	8	8	
REPORTABLE DISEASES				
Medical Event Reports	2	2	2	
FOOD SERVICE INSPECTIONS				
CO's Galley	0C/0NC	0C/0NC/	0C/0NC	
CPO Mess	0C/1NC	1C/0NC	1C/1NC	
Enlisted Galley-Aft	1C/1NC	1C/1NC	0C/1NC	
Enlisted Galley-Fwd	1C/1NC	1C/0NC	1C/3NC	
Flag Mess	1C/0NC	2C/0NC	0C/1NC	
Wardroom I & II	1C/1NC	0C/1NC	1C/2NC	
Wardroom III and IV	0C/0NC	1C/0NC	1C/1NC	
PEST CONTROL				
Total Surveys	7	8	8	
Infestation	0	0	0	
Treatment	0	0	0	
WATER TESTING				
Total Halogen Samples	362	372	375	
Total Negative Halogen Residual	79	33	60	
Total Water Cultures	54	55	57	
Total Positive (Coliform) Cultures	0	0	0	

Tab 7 – Prev Med 2

MONTH/YEAR:	Sep-12	Oct-12	Nov-12	COMMENTS
SEXUALLY TRANSMITTED DISEASES				
Gonorrhea	0	0	0	
NGU	0	0	0	
Chlamydia	2	1	1	
Syphilis	0	0	0	
Other	0	0	1	1 HSV 2
STD Incidence Rate	0.064%	0.032%	0.062%	
TUBERCULOSIS CONTROL PROGRAM				
New Reactors Identified	0	0	0	
Old & New Reactors Onboard	213	209	212	
# on INH Therapy	9	8	8	
REPORTABLE DISEASES				
Medical Event Reports	2	2	2	
FOOD SERVICE INSPECTIONS				
CO's Galley	0C/0NC	0C/0NC/	0C/0NC	
CPO Mess	0C/1NC	1C/0NC	1C/1NC	
Enlisted Galley-Aft	1C/1NC	1C/1NC	0C/1NC	
Enlisted Galley-Fwd	1C/1NC	1C/0NC	1C/3NC	
Flag Mess	1C/0NC	2C/0NC	0C/1NC	
Wardroom I & II	1C/1NC	0C/1NC	1C/2NC	
Wardroom III and IV	0C/0NC	1C/0NC	1C/1NC	
PEST CONTROL				
Total Surveys	7	8	8	
Infestation	0	0	0	
Treatment	0	0	0	
WATER TESTING				
Total Halogen Samples	362	372	375	
Total Negative Halogen Residual	79	33	60	
Total Water Cultures	54	55	57	
Total Positive (Coliform) Cultures	0	0	0	

Tab 8 – BMR

BIRTH MONTH RECALL - CY 12				
MONTH	**# DUE**	**# DONE**	**% DONE**	**COMMENT IF BELOW 90%**
January	251	140	55.8%	Work force on holiday manning schedule; ship personnel on leave and TAD
February	273	228	83.5%	Holiday leave period complete
March	243	210	86.4%	Ship personnel on leave and TAD
April	280	264	94.3%	
May	307	267	87.0%	MRRS outage near the end of the months caused delays in PHA entries.
June	314	467	148.7%	Readiness shotex done, forecasted July readiness requirements, PHA's started.
July	221	118	53.4%	High spike in readiness for June/INSURV preps for most of July
August	290	234	80.7%	Hours decreased due to two inspection during the month
September	321	272	84.3%	Re-established Birth Month Model/focus on updating all September BMR PHA's.
October	273	263	96.3%	Updated October Birth Month personnel/PRT requirement PHA's also done
November	279	267	95.7%	Updated November Birth Month personnel/PRT requirement PHA's also done
December			#DIV/0!	
OCCUPATIONAL HEALTH MONITORING				
OCCUPATION	**# IN PROGRAM**	**# CURRENT**	**PERCENT**	**COMMENTS**
Asbestos	2	2	100.0%	
Cadmium	0	0	#DIV/0!	No surveillance required per IH survey
Cholinesterase	3	3	100.0%	
CHT Worker	36	36	100.0%	
Explosive Driver	321	310	96.6%	
Forklift Driver	69	67	97.1%	
Hearing Conservation	2076	1910	92.0%	
Isocyanates	0	0	#DIV/0!	No surveillance required per IH survey
Laser	0	0	#DIV/0!	No surveillance required per IH survey
Lead	0	0	#DIV/0!	No surveillance required per IH survey
Otto Fuel	0	0	#DIV/0!	No surveillance required per IH survey
Respirator	1541	1541	100.0%	
Tetrachloroethylene	0	0	#DIV/0!	No surveillance required per IH survey
Welder	0	0	#DIV/0!	No surveillance required per IH survey

Tab 9 – Prev Med 3

OTHER INSPECTIONS/QUALIFICATIONS - CY 12			
QUARTERLY	**DATE PERFORMED**	**DATE DUE**	**COMMENT**
CHT system	29-Sep-12	31-Dec-12	QTRLY INSPECTION
Barber Shops	29-Sep-12	31-Dec-12	QTRLY INSPECTION
Laundry	29-Sep-12	31-Dec-12	QTRLY INSPECTION
Dry Cleaning			NO LONGER AVAILABLE
Storerooms	29-Sep-12	31-Dec-12	QTRLY INSPECTION
Brig	26-Oct-12	26-Oct-12	INSPECTED WHEN OCCUPIED
Berthing/Heads	30-Jun-12	DAILY	DONE DAILY
Gymnasiums	26-Sep-12	31-Dec-12	QTRLY INSPECTION
SEMI-ANNUALLY	**DATE PERFORMED**	**DATE DUE**	**COMMENT**
De-Rat Certificate	3-Aug-12	3-Feb-13	
PEST CONTROL OPERATORS	**DATE CERTIFIED**	**CERTIFICATION EXPIRES**	**COMMENT**
HMC Alpha	31-Aug-11	31-Aug-14	
HMC Biravo	17-Mar-09	17-Mar-13	
HM1 Charlie	20-Apr-11	30-Apr-14	
HM1 Delta	1-Mar-12	1-Mar-16	
HM2 Echo	28-Feb-12	28-Feb-15	

Tab 10 - AMAL

MONTH/YEAR:		Sep-12	Oct-12	Nov-12	COMMENTS
AMAL	**OSI**				
Force Health Protection	3005	81.00%	79.00%	73.00%	Wall to wall pharmacy inventory conducted.
Consumables Storeroom	3012	66.00%	66.00%	66.00%	Supplies ordered, awaiting shipment arrival
Controlled Med Bulk Stock	3013	44.00%	61.00%	59.00%	Supplies ordered, awaiting shipment arrival
Equipment > $5000	3015	84.00%	84.00%	76.00%	
Operating Room	3021			85.00%	QA Report monitoring requirements updated by CNAF
ICU/Ward	3023			72.00%	QA Report monitoring requirements updated by CNAF
BMET	3025	83.00%	83.00%	82.00%	
Preventive Medicine	3030			57.00%	QA Report monitoring requirements updated by CNAF
Radiology	3031			76.00%	QA Report monitoring requirements updated by CNAF
Laboratory	3032			67.00%	QA Report monitoring requirements updated by CNAF
Pharmacy Storeroom	3034	48.00%	67.00%	65.00%	Wall to wall pharmacy inventory conducted.
Optometry Lens Blanks	3035	77.00%	77.00%	76.00%	Supplies ordered, awaiting shipment arrival
Physical Therapy	3036			78.00%	QA Report monitoring requirements updated by CNAF
First Aid Boxes	3050	100.00%	100.00%	100.00%	
Mass Casualty Boxes	3051	96.00%	96.00%	96.00%	
Battle Dressing Stations	3052	92.00%	92.00%	91.00%	Supplies ordered, awaiting shipment arrival
Crash Cart	3054			94.00%	QA Report monitoring requirements updated by CNAF
JR HM Response Bag	3055	100.00%	100.00%	100.00%	
Gun Bag	3057	100.00%	100.00%	94.00%	
Actual % Of Total Quantity On Board:		81%	84%	79%	

Tab 11 - PDHA

–	Sep-12	Oct-12	Nov-12	Comments
POST DEPLOYMENT HEALTH ASSESSMENT	–	–	–	–
Personnel Deployed	11	12	12	
Personnel Redeployed	0	0	0	
Personnel Completing DD 2796 Form	0	0	0	
Personnel Completing a Post-Deployment Blood Draw	0	0	0	
Personnel Requiring a Referral/Consult as a Result of PDHA Screening	0	0	0	
Personnel Completing Initial Referral Evaluation	0	0	0	
DD 2796 Forms Forwarded to the Army Medical Surveillance Activity	0	0	0	

Tab 12 - Equipment

EQUIPMENT UNDER REPAIR							
AMAL	**RIN (Repair ID #)**	**NSN**	**NOMENCLATURE**	**MAKE/MODEL**	**SERIAL NUMBER**	**DATE DOWN**	**COMMENTS**
			PHARM REFRIGERATOR				EQUIPMENT RECEIVED, AWAITING DEPO INSTALLATION
		6515015403238	DEFIBRILLATOR AND CARDIOSC	ZOLL AED PLUS	X11C492687	26-Aug-12	UNREPAIRABLE DUE TO OILY WASTE FLOODING IN STORAGE SPACE
		6515015403238	DEFIBRILLATOR AND CARDIOSC	ZOLL AED PLUS	X11C492820	26-Aug-12	UNREPAIRABLE DUE TO OILY WASTE FLOODING IN STORAGE SPACE
			TALON ASSAULT CARRY LITER	TALON II		26-Aug-12	UNREPAIRABLE DUE TO OILY WASTE FLOODING IN STORAGE SPACE
			TALON II MODEL 90C COLLAPSIBLE HANDLE LITTER	TALON II		26-Aug-12	UNREPAIRABLE DUE TO OILY WASTE FLOODING IN STORAGE SPACE
			ARMSTRONG MEDICAL BABY ANNE 4 PACK, INFANT CPR MANIKINS	CPR MANIKIN		26-Aug-12	UNREPAIRABLE DUE TO OILY WASTE FLOODING IN STORAGE SPACE
			Autoclavable Laparoscope	OLYMPUS/A5294A	N/A	10-Sep-12	UNREPAIRABLE DUE A PART BROKE OFF WHEN IT WAS DROP. PART IS NOT SALVAGEABLE
NEW EQUIPMENT RECEIVED							
AMAL	**RIN**	**NSN**	**NOMENCLATURE**	**MAKE/MODEL**	**SERIAL NUMBER**	**DATE RECEIVED**	**COMMENTS**
		6530015273820	BED, ADJUSTABLE	HILLROM VERSICARE	340223-19B	5-Dec-11	
		6630015479890	PICCOLO CHEMISTRY ANALYZER	ABAXIS INC/1100-1000	0000000P07069	25-Jan-12	
		6630015479890	PICCOLO CHEMISTRY ANALYZER	ABAXIS INC/1100-1000	0000000P07065	25-Jan-12	
		6640014825490	CENTRIFUGE, LAB	THERMO IEC/CL2	42621732	20-Jan-12	
			BX41 MICROSCOPE	OLYMPUS	8C24004	5-Apr-12	
		6515014322707	MONITOR, PATIENT VITAL SIGNS	PROTOCOL/PROPAQ 206EL		12-Apr-12	NEW BATTERY PACKS ORDERED, MONITORS IN FULL WORKING ORDER
		6640010169432	COUNTER, BLOOD CELL W/PRINTER	AC T DIFF 2	AT40474	20-Jun-12	

Tab 13 – Peer Review

PROVIDER	NEW PATIENT VISITS	RECORDS REVIEWED (10% of New Patient Visits)	COMMENTS
SMO	11	2	
SURGEON	26	3	
FAMILY PRACTICE	100	10	
PA	178	18	
PSYCHOLOGIST	17	2	
PHYSICAL THERAPIST	39	4	
IDC	182	19	
IDC	84	9	

Tab 14 – Med Dept Roster 1

RANK/ RATE	LAST NAME	FIRST NAME	DESIGNATOR NEC	LICENSE EXPIRES	PRD	**BLS EXPIRES	**ACLS EXPIRES	**ATLS EXPIRES
CAPT			2100	Mar-13	Jul-14	Apr-14	Jan-14	Mar-16
LCDR			2100	Jan-14	Aug-13	Jan-13	Jan-13	Nov-14
LT			2300	Aug-14	Jun-14	Aug-13		
LT			2300	Oct-14	Mar-13	Aug-14	Jan-13	Mar-14
LT			2300	Sep-14	Apr-13	Feb-13		
LT			2100	Oct-14	Jul-14	Apr-13	Jul-13	Dec-12
LT			2900	Feb-13	Jun-13	Feb-14	Aug-13	
LT			2300		Dec-12	Feb-13		
LTJG			2300		Mar-13	Sep-13		
HMCM			8404/9502		Dec-12	Jun-14		
HMC			8432/8404		Dec-14	Nov-13		
HMC			8425/8404		Dec-12	Apr-13	Jan-14	
HMC			8404/9502		May-13	Aug-13		
HMC			9519		Dec-12	Aug-13		
HMC			8485		Feb-13	Aug-14		
HM1			8404/8432		Sep-14	Apr-14		
HM1			8432/8404		Mar-13	Jan-14	Jan-14	
HM1			8425/8404		Apr-15	Jan-14		
HM1			8452/8451		Dec-13	Oct-14		
HM1			8410/9502		Feb-13	Aug-14		

Tab 15 – Med Dept Roster 2

RANK/ RATE	LAST NAME	FIRST NAME	DESIGNATOR NEC	LICENSE EXPIRES	PRD	**BLS EXPIRES	**ACLS EXPIRES	**ATLS EXPIRES	CME TO DATE
HM2			8485		Sep-13	Feb-13			
HM2			8506		Jan-14	Dec-13			
HM2			8406		Sep-15	Oct-14			
HM2			8466/8407		Oct-12	May-14			
HM2			8466		Nov-13	May-13			
HM2			8463		Dec-12	Dec-13			
HM2			8483		Oct-13	Oct-13			
HM2			8506		Dec-12	Mar-13			
HM2			8410		Jul-14	May-13			
HM2			8483		Jan-13	Oct-14			
HM2			0000		Jul-13	Aug-13			
HM2			8406		Aug-12	May-14			
HM2			8406		Jan-13	Oct-14			
HM2			8406		Jul-13	Aug-13			
HM3			0000		Jul-14	Oct-13			
HM3			0000		Oct-14	Oct-14			
HM3			0000		Feb-15	Mar-14			
HM3			0000		Jan-15	Jul-13			
HM3			8406		Sep-13	Mar-14	Feb-14		

QUESTIONS